

## Easylet

AUDIO - open this URL to listen to the audio:

<https://goo.gl/tswz5J>

### Questions 1-4

Complete the notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

## Easylet Accommodation Agency

Cheapest properties: £ 1..... per week

Minimum period of contract: 2.....

Office open Saturdays until 3.....

List of properties available on 4.....

Notes completion

### Task guide

This task requires you to write answers that are pieces of information given in the recording you hear.

Read the instructions carefully. These will tell you **the maximum number of words** you can use to answer the questions - this may be as many as three, but may be only two or one. They may also tell you that numbers are required.

The words or numbers you need are on the recording. **Do not rephrase or change the form** of the words on the recording.

The questions follow **the order** of the recording.

Step-by-step guide

#### Step 1 - Think first

Look at the notes. What **sort of information** is required in each gap? Decide if each gap 1-4 will require:

**-word(s)**

- a number
- word(s) and a number.

### Step 2 - Now listen and do the task

### Step 3 - Check what you heard

Three things are important:

- you must be **ready** for the information,
- you must write the **correct** information,
- you must be **careful** not to write the wrong information.

For example, look at the tapescript for **Question 1**:

- the **words** which lead you to the answer are underlined.
- the **number** you must write for the answer is marked.
- words which you might **wrongly think** could be the answer are *in italics*.

### Tapescript

Man: Easylet. Good morning. How can I help you?

Woman: Hello. I saw your advertisement in the paper and I'm calling to ask about renting a flat.

Man: Certainly. What kind of flat had you in mind?

Woman: Well, er, I don't know exactly ... I mean, it depends on price, to some extent.

Man: OK, now we have properties across the whole range. The average is probably £120 a week.

Woman: Oh, I was hoping for something a little cheaper.

Man: They start at £90 that's *the up to £200*.

Woman: I could manage the lowest figure.

*Now listen and do the rest by yourself.*

### Questions 5-7

Choose **THREE** letters **A-G**.

Which **THREE** things are **included for free** with **every property** for rent from Easylet?

5.....

6.....

7.....



- A heating bills**
- B kitchen equipment**
- C plates and glasses**
- D sheets and towels**
- E telephone**
- F television**
- G water bill**

Tips: Multiple-choice with multiple answers

## Task guide

This task requires you to choose correct answers from **a list of possible answers**.

You get one mark for each correct answer.

It's very important to read the instructions carefully. They will tell you what to listen for. You will probably hear something **connected with all the options**. The instructions will tell you the reason for choosing some of the options on the list.

The options are usually listed **in alphabetical order**.

The order of the options in the list will probably **differ from the order** of the recording.

You may hear **exactly the same words** as appear in the options, or you may hear **alternative phrases** that have the same meaning.

You can write the correct answers **in any order**.

Step-by-step guide

### Step 1 - Think first

Look at the instructions. You are listening for things that are '**included for free**' in '**every property for rent**'.

Think about ways of giving this information.

### Step 2 - Check what you hear

*For example: Look at this part of the tapescript, which relates to options B and C.*

### Tapescript

Man: That depends on the flat, to a certain extent, although some things are standard in all flats. For example, every flat has kitchen equipment provided for your use.

Woman: *Good. Does that also mean tableware, cups, glasses, plates?*

Man: *In some flats, but not all.*

-B (kitchen equipment) is a correct answer.

-C (plates and glasses) is not a correct answer, although it is *clearly mentioned*.

Plates and glasses are 'included for free', but **not** in 'every flat'.

### Step 3 - Listen and do the task

## Questions 8-10

*Label the map below.*

*Write the correct letter A-H next to questions 8-10.*

Where are the following blocks of flats situated?

8..... Eastern Towers

9..... Granby Mansions

10..... Busby Garden

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[Tips: Labelling a map/plan/diagram](#)

## Task guide

This task requires you to **label a map** with the correct places or points using the information you hear in the recording. Similar tasks may require you to label a plan or a diagram.

The questions **follow the order** of the recording. If you realise you have missed one question, make sure you **focus carefully** for the next one.

The map and the recording will give you a **starting point**. Listen carefully because finding the answers greatly depends on locating the starting point in the map.

There are **several more possible places** than you need marked on the map. Follow the speaker's directions carefully before you decide which is the correct place.

The information about the starting point is **repeated** for each question. Do not worry too much if you miss one question, or feel you have got one question wrong.

[Step-by-step Guide](#)

### Step 1 - Think first

Look at the map and try to **locate the starting point**.

Remind yourself of the language of **directions**: *turn left, go straight on, follow along*, etc.

**The possible places on the map will often be quite close together, so you need to listen carefully to decide which of two or three possibilities is correct in each case.**

### Step 2 - Locate the starting point

For example: Look at this section of the tapescript, which tells you where **the starting point** is, and locate it in the map.

#### Tapescript

*Woman: Could you tell me where they are? I'm at the **train station** at the moment.*

*Man: Eastern Towers, if you're coming **from the station**, isn't very far.*

In this case, you should start reading the map **in the top left corner**, which is **clearly marked 'From train station'**. This is your **starting point** for all three blocks of flats.

### Step 3 - Check what you will hear

Look at the next section of the script. Follow the speaker's directions carefully. Pay special attention to the different references to '**left**' and '**right**'.

#### Tapescript

*Man: Eastern Towers, if you're coming **from the station**, isn't very far. Cross over City Bridge. Then **go left**, and where the road divides, you want the **right-hand fork**. You'll see Eastern Towers **on the left side** of the road. It's a lovely building, with trees around it.*

The relevant information is in **bold**. Notice that the reference to **trees** will not help you find the answer.

### Step 4 - Listen and do the task

**Solution:**

- |                       |                       |
|-----------------------|-----------------------|
| 1. 90                 | 6. B/F/G in any order |
| 2. 6 months           | 7. B/F/G in any order |
| 3. 4 pm               | 8. B                  |
| 4. (the) internet     | 9. H                  |
| 5. B/F/G in any order | 10. E                 |

## Audioscript:

### Note:

- the **words** which lead you to the answer are **underlined**.
- the **number** you must write for the answer is marked.
- words which you might **wrongly think** could be the answer are ***in italics***.

Man: Easylet. Good morning. How can I help you?

Woman: Hello. I saw your advertisement in the paper and I'm calling to ask about renting a flat.

Man: Certainly. What kind of flat had you in mind?

Woman: Well, er, I don't know exactly ... I mean, it depends on price, to some extent.

Man: OK, now we have properties across the whole range. The average is probably **£120** a week.

Woman: Oh, I was hoping for something a little **cheaper**.

Man: They start at £90 that's ***the up to £200***.

**Note: Three figures are mentioned (120, 90 and 200), but the note is about the cheapest, 'the lowest', the price rents 'start at'.**

Woman: I could manage the lowest figure.

Man: An important question is how long you're thinking of staying in the property. We don't do short lets.

Woman: I'd want a flat for ***nine months***, perhaps longer.

Man: That would be fine. Our contracts are for a standard six months, and that can be extended.

**Note: Two periods are mentioned (9 and 6 months), but the note is about the minimum, the 'standard' which 'can be extended'.**

Woman: Fine. I'd need to come in and see you?

Man: Yes, our office is open from ***9 am*** to ***5 pm***.

Woman: I'd need to come in on Saturday.

Man: OK, then we're here between ***10 am*** and 4 pm. We also open on **Sunday** mornings, until ***1 pm***.

**Note: Various times (9 am, 5 pm, 10 am, 4 pm and 1 pm) and days (Saturday and Sunday) are mentioned, but the note is about the closing time on Saturday ('open Saturdays until').**

Woman: Saturday is fine. If possible. I'd like to see details of some properties first.

Man: We can [post you a list](#). Or you may find it easier to look on the [internet](#).

Woman: Oh, yes, I have the address here, thank you.

**Note: A list of properties could be sent by post, but the list is [available](#) - as the note says - on [the internet](#). This is what interests the woman calling, and what she makes a note of. It would not be grammatically possible to fit a note about the post into the gap. As these are notes, it is not necessary to include words such as 'the' or 'an'. However, the rubric allows up to two words, so you can include 'the' if you want.**

Man: What else would you like to know?

Woman: I wonder what I might need to buy for a flat. What's included in the rent?

Man: That depends on the flat, to a certain extent, although some things are standard in all flats. For example, [every flat has kitchen equipment provided for your use](#).

Woman: Good. Does that also mean tableware, cups, [glasses, plates](#)?

Man: In some flats, [but not all](#).

Note:

-B (kitchen equipment) is a correct answer.

-C (plates and glasses) is not a correct answer, although it is [clearly mentioned](#).

Plates and glasses are ['included for free'](#), but [not](#) in ['every flat'](#).

Woman: OK. And [bathroom towels, sheets](#), and so on?

Man: I [don't think any flats have those included](#).

Woman: I can easily buy some. [I don't suppose flats come with a TV?](#)

Man: [In fact they all do](#) - although they may not be the most modern models.

Woman: Oh, that's fine.

Man: But it's different with the [telephone](#). [That's up to you to organise](#). These days, most people seem just to use their mobile phone.

Woman: I can imagine. What extra charges would I get? Is [heating extra](#)?

Man: Yes, it is, but [the water bill is part of the rent, so you don't have to pay for that](#).

**Note: The three correct options are all fully confirmed in the tapescript. The information can come from either speaker, or both together - as in option F (television) here. Option C (plates and glasses) is ruled out because 'not all' flats include it. Option D (sheets and towels) is ruled out because the man doesn't 'think any flats have those included'. Option E (telephone) is ruled out because it's 'up to you to organise'. Option A (heating bills) is ruled out because it is 'extra'.**

Woman: Right, I've noted all that.

Man: Are you looking to move into a flat soon?

Woman: I hope so, yes.

Man: The thing is, we have a few flats at the moment that we'd like to get rented out by the end of the month.

Woman: I see.

Man: They're all good flats, and at the price you want. There's one in Eastern Towers, one in Granby Mansions and another in Busby Garden. All three are nice blocks of flats.

Woman: Could you tell me where they are? I'm at the **train station** at the moment.

Man: Eastern Towers, if you're coming **from the station**, isn't very far. Cross over City Bridge.



Then **go left**, and where the road divides, you want the **right-hand fork**. You'll see Eastern Towers **on the left side** of the road. It's a lovely building, with trees around it.

**NOTE:** In this case, you should start reading the map in the top left corner, which is clearly marked 'From train station'. This is your starting point for all three blocks of flats. You need to follow the order of the instructions carefully. The first 'left' is to turn, then 'right' is also for the road, and the second 'left' is for the position of the block of flats on the road.

Woman: That sounds nice. What about Granby Mansions?

**Man:** The best way to get there from the station is probably to go down River Road and then cross over Old Bridge. The road bends to the right, round the park, and if you follow along, you'll find it there, on the left side. That's a great location, with lovely views of the park.



**Note:** You need to get the correct bridge, and then to recognise which road: the one that 'bends to the right, round the park'. The block of flats is on the 'left side'- you don't turn left.

**Woman:** Very nice. And you said there was one more?

**Man:** Busby Garden, yes. OK, from the station, cross over City Bridge, keep going through the first crossroads until you come to the second crossroads.

**Busby Garden** will be facing you, over to the right side. It's very convenient for the shops.



**Woman:** Fine. Thank you. Well, I'll see you on Saturday.

**Note:** You need to get the correct bridge, **pass through the first crossroads** and then **distinguish** between option **D** and **E**.