

Dubai Palm Apartments

AUDIO - open this URL to listen to the audio:

<https://goo.gl/otVze5>

Questions 1-10

Listen and complete the form.

*Write no more than **TWO WORDS AND/OR A NUMBER** for each answer.*

Dubai Palm Apartments

Enquiry taken by: *Amanda*

Name: **1**.....

Address: 37 **2**..... Vienna

Telephone number: **3**.....

Number of people: four

Starting date: **4**..... January

Length of stay: **5**.....

Price per day: maximum **6**..... euros

Other requirements:

-fully equipped **7**.....

-view of **8**.....

-air conditioning must be **9**.....

-**10**..... for car

Solution:

- | | |
|----------------|-------------|
| 1. Leo Blucher | 6. 200 |
| 2. Blumengasse | 7. kitchen |
| 3. 4312 11057 | 8. sea |
| 4. 1st | 9. quiet |
| 5. 9 days | 10. parking |

Audioscript:

Amanda Dubai Palm Apartments, Amanda speaking. How can I help you?

Leo Oh hi, Amanda I'm ringing to enquire about a holiday apartment for the month after next

A OK, no problem Let me get your details first, then I'll tell you what we've got. Is that all right?

L Fine, go ahead.

A OK. Can I have your name first, please?

L Yes, it's Leo Blucher, that's L-E-O - that's my first name - and my surname is B-L-U-C-H-E-R.

A OK, I've got that Where are you from, just out of interest, Leo?

L I'm Austrian.

A Right, OK, and what's your address?

L It's number 37 Blumengasse in Vienna

A Right. Could you just spell Blumengasse for me, please, Leo? My German's not too good

L Sure, it's B-L-U-M-E-N-G-A-double S-E.

A Great, thanks, and what's the weather like in Vienna at the moment?

L It's pretty grey and rainy, I'm afraid Hope it's better in Dubai.

A Yes, it's lovely at the moment Sunny and warm, but not too hot. Now, can you give me your phone number?

L Yes, it's 4312 11057.

A Great So, you're looking for a holiday apartment, Leo How many people is it for, just yourself?

L No. there'll be four of us, two adults and two children

A Fine, and when would you like it from?

L Ideally from the 1st of January

A January the 1st. OK I'll have a look and see what we've got. How long would you like to stay?

L Well, it depends a little bit on the price, but I think that about nine days would be perfect.

A Fine And, talking of prices, what would be your maximum, do you think?

L Well, I've looked on the Internet, but I don't know if I'm being realistic if I say 200 euros per day Things seem to range from 150 to well over 400

A Well, it depends where, of course, but I think we could probably find something for you at that price

L Great. There are various other things, though. Our children are quite small, and we don't want to take them to restaurants all the time, so one thing we'd really appreciate is a fully equipped kitchen so we can do some cooking.

A Yes, I completely understand. Do you have any other special requirements?

L Yes, we live in the city centre hundreds of miles from the sea, so we'd really like be able to see it from our apartment.

A OK. I'll note that down All our apartments come with air conditioning and central heating, by the way.

L Oh dear. One thing I don't like is the noise of air conditioning in the background. Can you make sure it's as quiet as possible?

A Yes, I'll look into that Anything else?

L Yes, just one more thing We'd like to hire a car while we're in Dubai, so we'll need to have a parking space, I think - we don't want to have to walk a long way from the car to the apartment.

A I think you're quite right I'll look into all these things and make a list of possible apartments. Do you have an email address, so I can send them to you.